**Position Overview**

* Business Analysis and Process Design Facilitation (55%)
* Quality Assurance/User Acceptance (20%)
* External/Internal Collaboration (20%)

**Current Programs**

* **The Beaver Works (Business Operations)** program is a set of projects designed to address a broad range of business policy and process improvements and increase Division of Finance and Administration units’ effectiveness and efficiency
* OSU is focused on creating a modern student and employee experience through a new **Enterprise Service Management (ESM) platform**. This will enable OSU to simplify access to information, resources, and training that faculty, students, and employees need from IT and from the university; using personalization and automation to create seamless, intuitive online experiences.
* **The Smart Access program** enables a foundational capability to provide secure and appropriate access to data and systems to secure OSU's digital assets wherever they may be, in alignment with OSU's IT Strategic Roadmap.

**Current Projects**

* Part of the Beaver Works program, the Non-Student Billing and Receivables project is focused on standardizing, simplifying and modernizing non-student billing and receivable operations across OSU.
* **The Performance Management Pilot** project is focused on redesigning the performance evaluation process and system for the OSU IT and Controller's units within the broader context of talent management at OSU that supports Strategic Plan 4.0 and the basis of the University Human Resources strategic plan.
* **The DFA Framework for Success project** takes a comprehensive approach in supporting informed and transparent decision-making across the Division of Finance and Administration for the benefit of the university.
* **PacWave South** is an in-development, state-of-the-art, pre-permitted, accredited, grid-connected, wave energy test facility; developed in partnership with the US Department of Energy, the State of Oregon, OSU and local stakeholders. EPPMO is excited to provide support and coordination with OSU Leadership and evaluation of potential business models when it becomes operational.
* The Division of Extension and Engagement, Division of Student Affairs and the Office of Institutional Diversity are partnering on **Access OSU,** a project to increase family and student access to information about attending college. The project would also help prospective students develop early relationships with OSU and its student support services through programs designed to build trust among communities of color, specifically African American/Black, Native/Indigenous/Pacific Islander, and Hispanic/Latinx communities.
* In 2021, the Oregon Legislature passed Senate Bill 233 requiring public Oregon community colleges and universities to improve academic credit transfer and transfer pathways (Common Course Numbering) between Oregon's public community college and universities. EPPMO provides project management support related to project progress and information tracking to inform updates and communication
* **The Non-Credit Learning Management System project** is working towards centralizing compliance-related trainings for both employees and volunteers across OSU to increase accessibility. Additionally, this project will aim to address the need to track completion of these trainings for all who are required to take them.
* **The Elliott State Research Forest Project** brings together stakeholder's across OSU's College of Forestry, state and college level advisory committees, Oregon Department of State Lands, and the public to consider the potential transformation of the Elliott State forest into a state research forest. EPPMO provides support in alignment with College of Forestry and administrative leadership in coordinating connections, collaboration and working groups to meet key objectives and deliverables outlined in the ESRF Research Proposal.
* **The Student Experience CRM Project** is focused on identifying, acquiring, and implementing a single, university-wide approach and customer relationship management platform that will support OSU's efforts to communicate and engage with matriculated students in a coordinated and personalized manner.

**My Questions**